

Sentinel upgrade to Version 9

Upgrading from Sentinel to Touch Version 9 is a simple process using a fully automated upgrade installer. http://www.cessoftware.com/downloads/Sentinel_Upgrade.exe

A couple of points to note,

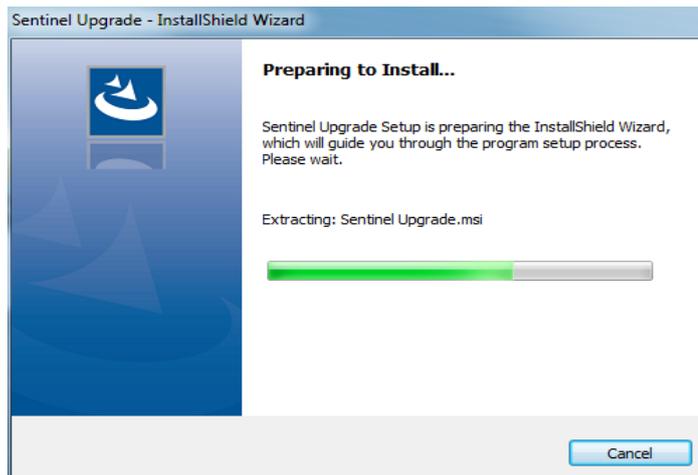
1. The first thing the installer does is take a backup of the current Touch folder, the bigger the Touch folder the longer that part of the process will take.
2. File checker will run twice during the upgrade process and each time will update the archive files to add in additional fields required, again the bigger the archive files are the longer this process will take.

- **Stage 1 – Run the Sentinel Upgrade Installer**

Download the 'Sentinel_Upgrade.exe' and copy it onto the desktop of the terminal to be upgraded (It can run from anywhere on the PC but the desktop is as good a place as any).

Double click on the 'Sentinel_Upgrade.exe' to launch the installer and run through the wizard.

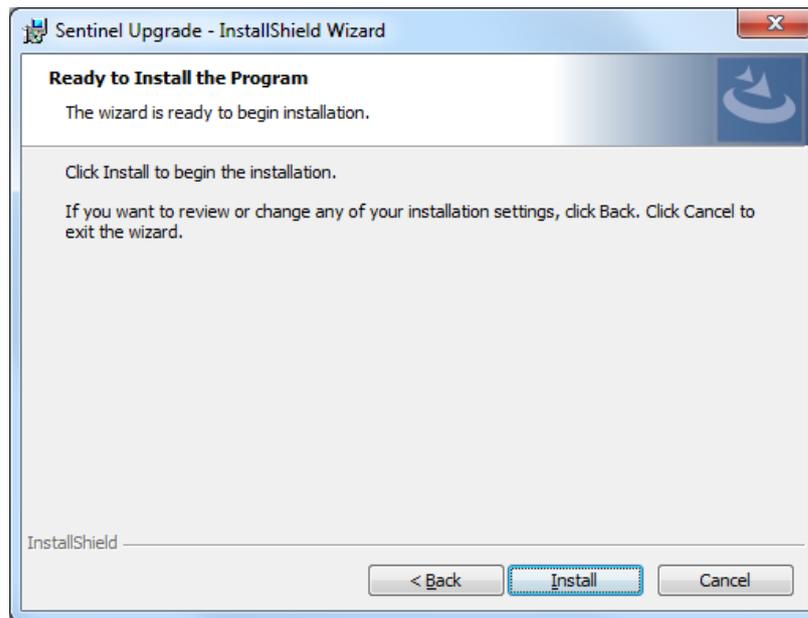
The screen below will automatically show.



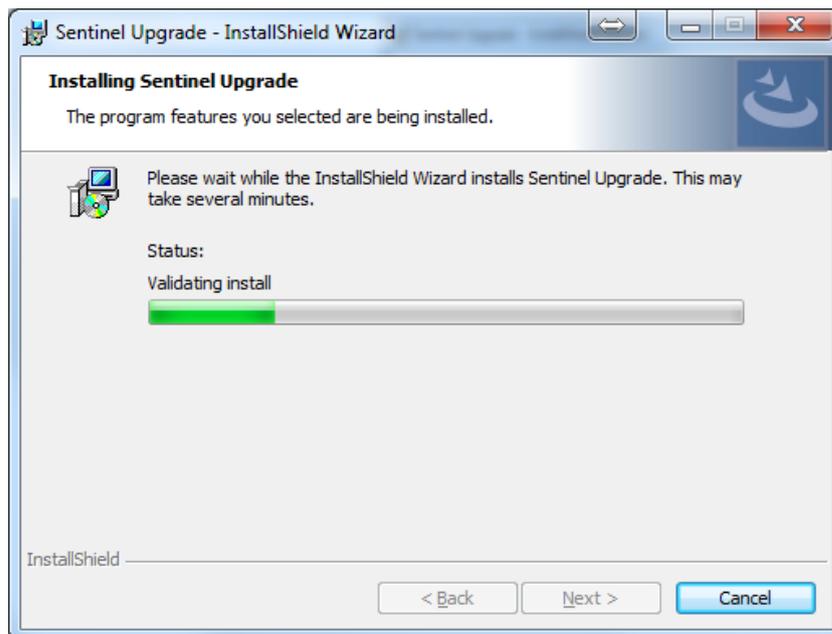
Press Next to continue on the screen below.



Press Install on the screen below.

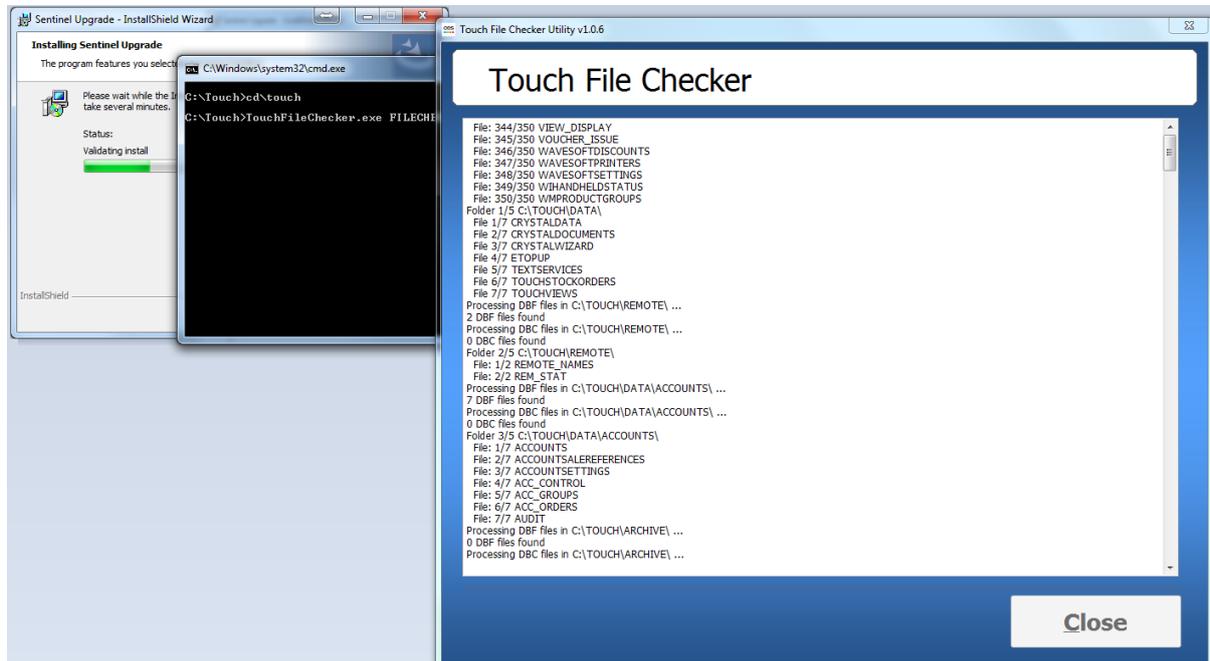


The installation process will then begin.

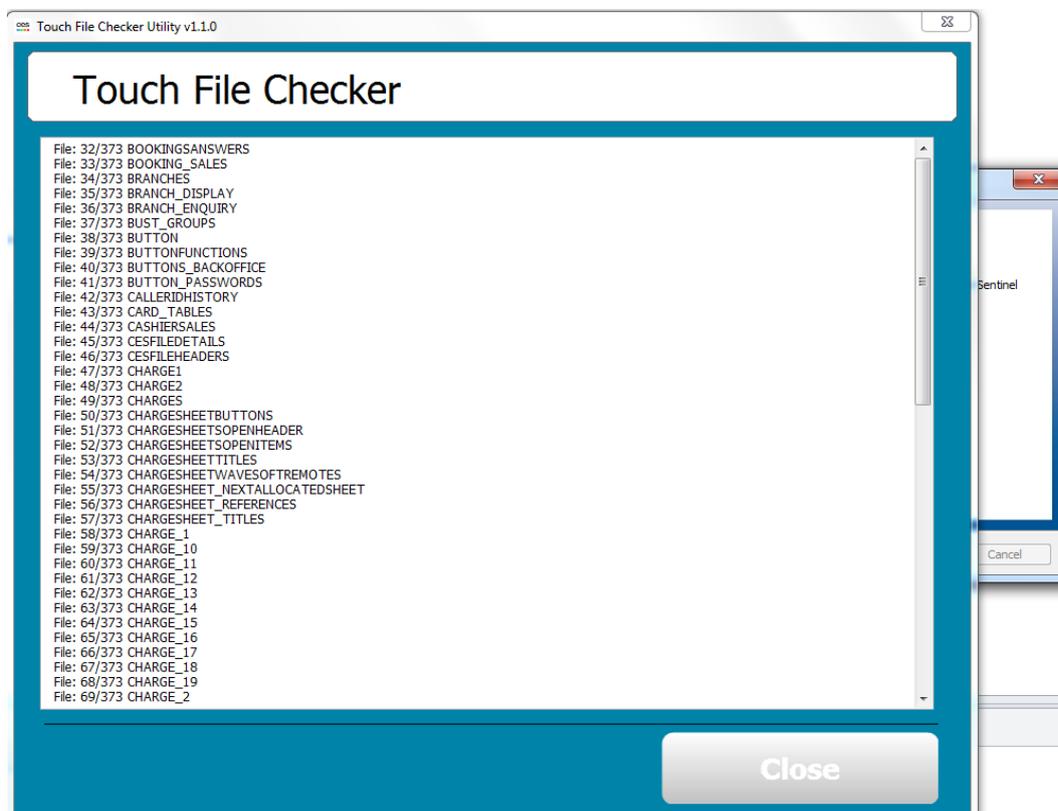


This process will take a few minutes to run and it may take longer on older hardware.

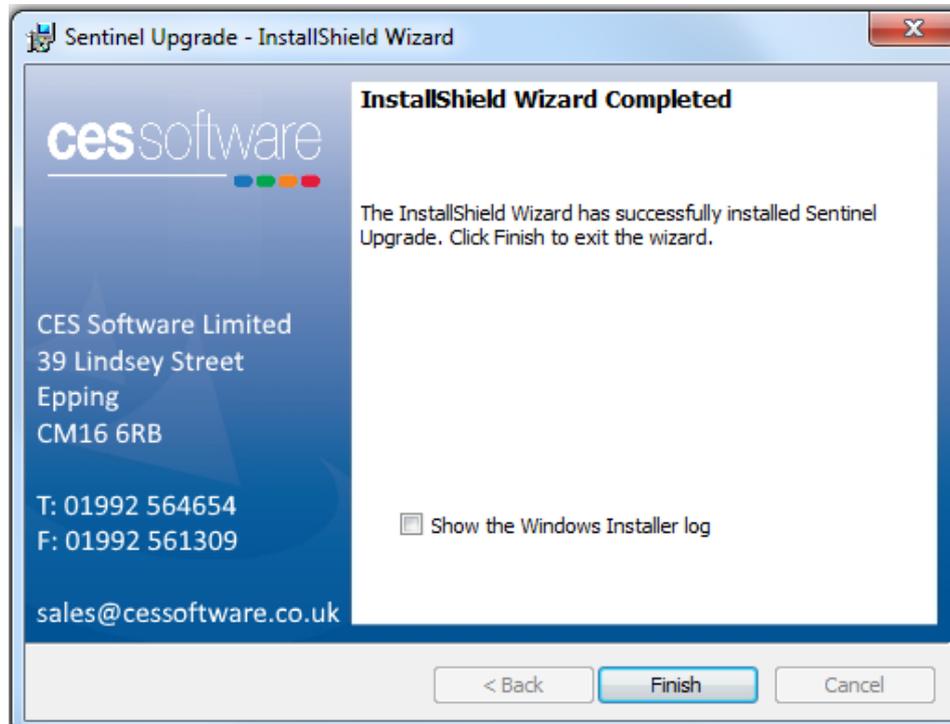
The black screen will open and run several utilities, the first being file checker v1.0.6. As mentioned earlier for systems with large archive files file checker will take a while to run.



A second file checker v1.1.0 will run shortly afterwards, again it will take a while for large archive files.



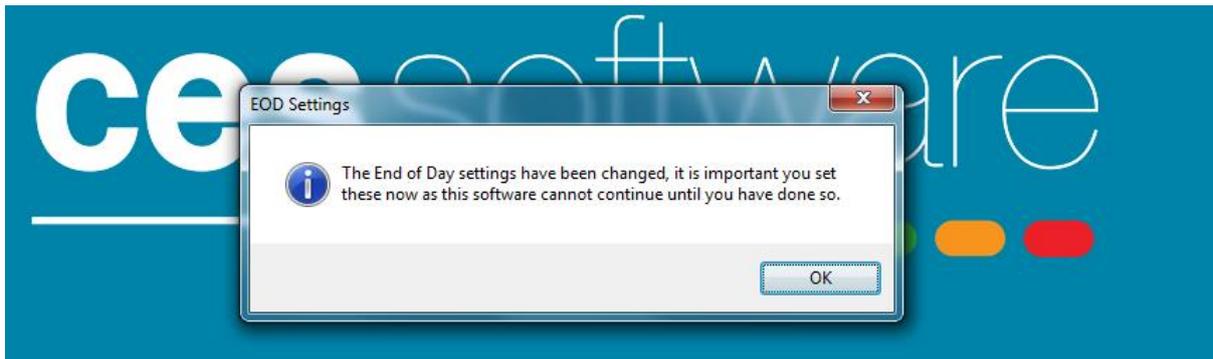
Finally Press the Finish Button to complete the upgrade.



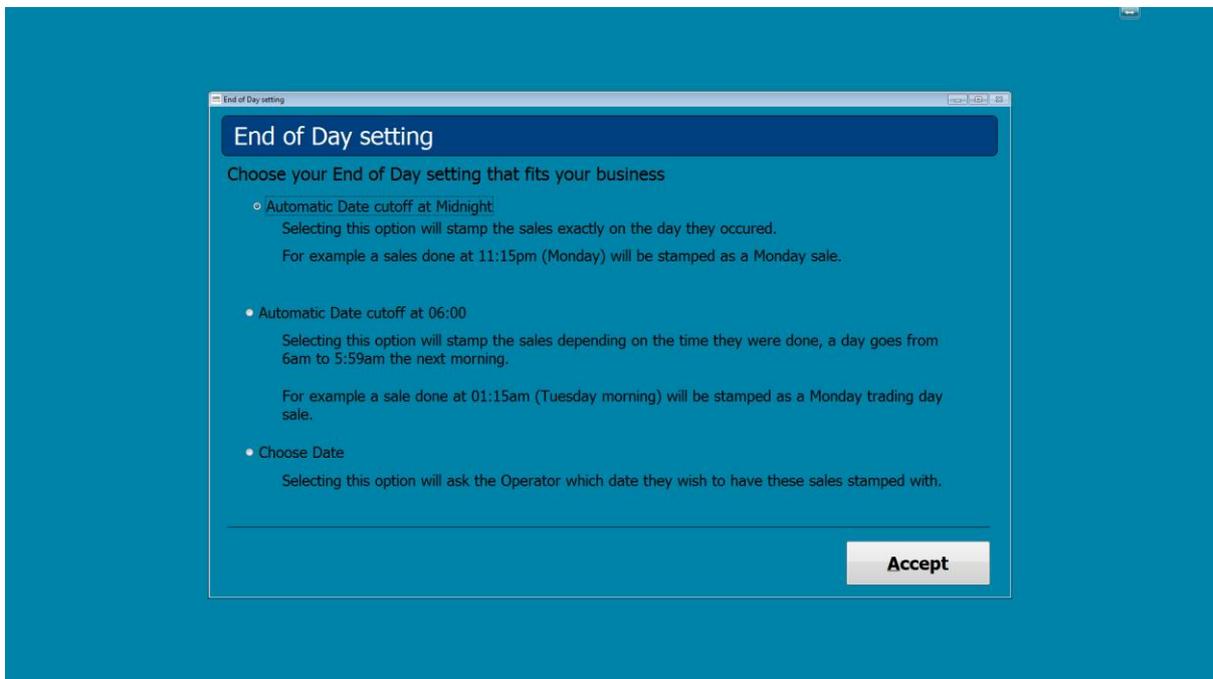
The Touch folder will now be upgraded to CES Touch Version 9 and the old Sentinel Windows Shortcuts will have been removed and replaced with CES Touch shortcuts.

Note: The installer does not update the Windows Startup folder so if you have the 'Sentinel.exe' set in the Startup folder you will need to manually remove it and update it with the 'Touch.exe'.

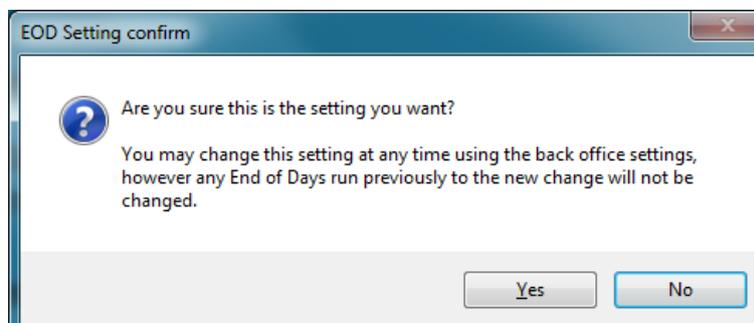
- The End of Day setting will below will show, Press OK



Select the required option below and press Accept.



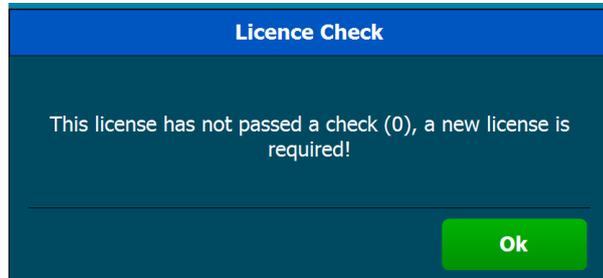
Press Yes on the message box below.



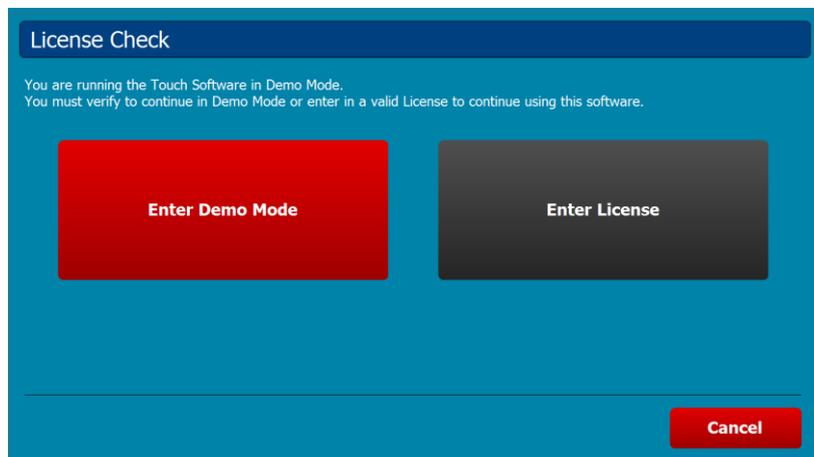
- **Stage 3 - Relicense Touch for Version 9**

Note: You will need an updated licence code to work with Version 9, please contact the CES licence team ceslicenses@cessoftware.com ahead of any upgrades to request a licence update.

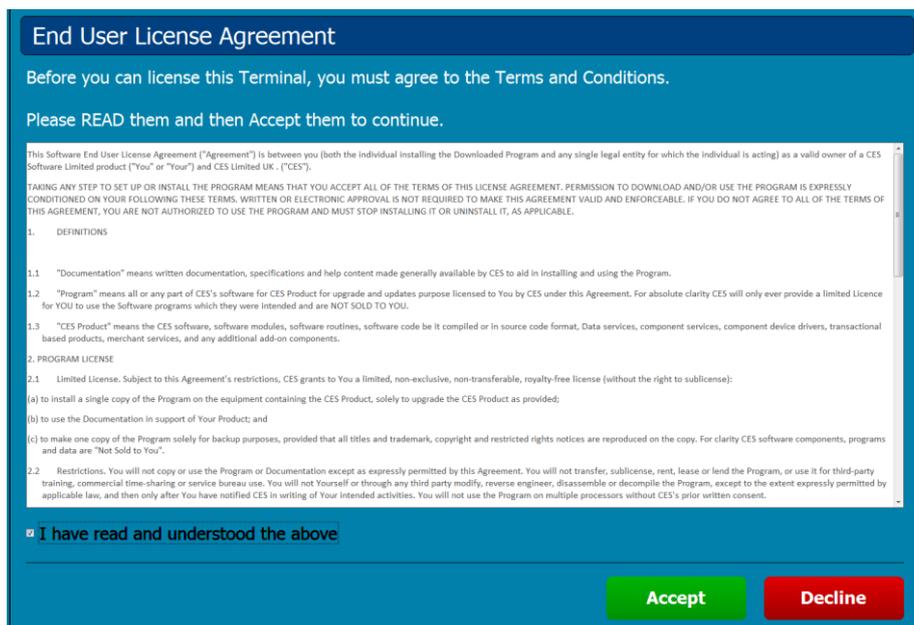
If the sentinel version was fully licenced the message below will show, Press OK



The screen below will then show, Select the Enter License option

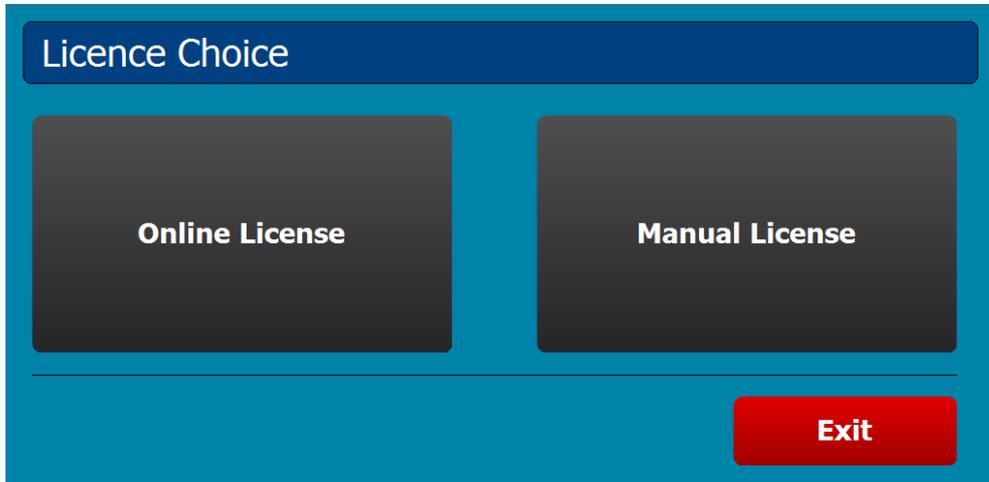


The licence agreement screen will then show, Tick the box to confirm I have read and understood the above and Press the Green Accept button.

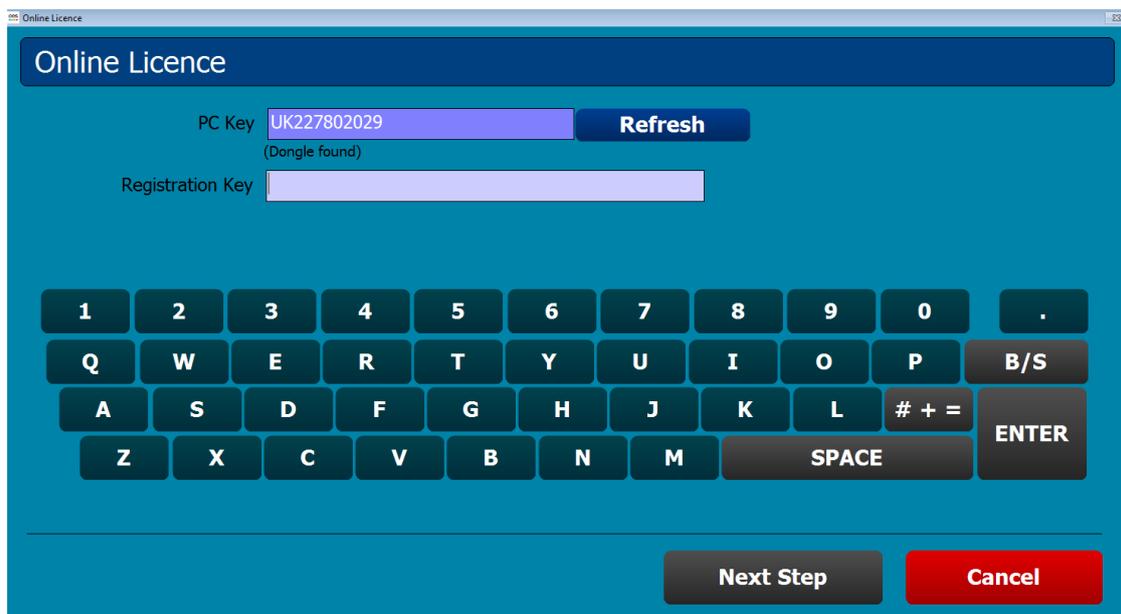


There are now 2 choices Online or Manual licence. You need an active internet connection to use the online option.

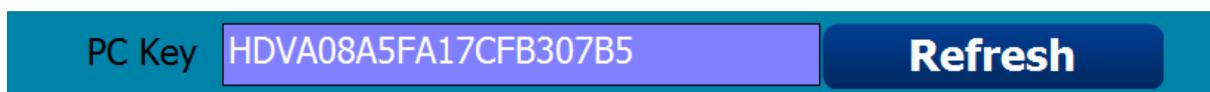
Note: Unlike Sentinel, Version 9 will not work with an expired licence. If you use the online option you will not need to manually update the licence when it expires every 12 months.



Press the Online Licence if you wish to select that option. If a dongle is connected you will see the dongle number in the PC key box as below with (Dongle Found) below.



If there is not a dongle connected you will see a machine generated HDV code in the PC Key box as below.



Note: If you are intending to remove a dongle and use the machine generated HDV code you need to let the licence team know when applying for the licence upgrade as they will need to allow a PC Key change for the licence.

Now enter the Registration Key for the licence you are upgrading and press Next Step (the registration key will be emailed out by the CES licence team when licence upgrades are requested).

Online Licence

PC Key Refresh
(Dongle found)

Registration Key

1 2 3 4 5 6 7 8 9 0 .
Q W E R T Y U I O P B/S
A S D F G H J K L # + = ENTER
Z X C V B N M SPACE

Next Step Cancel

Press YES on the message box below

Confirm Licence details

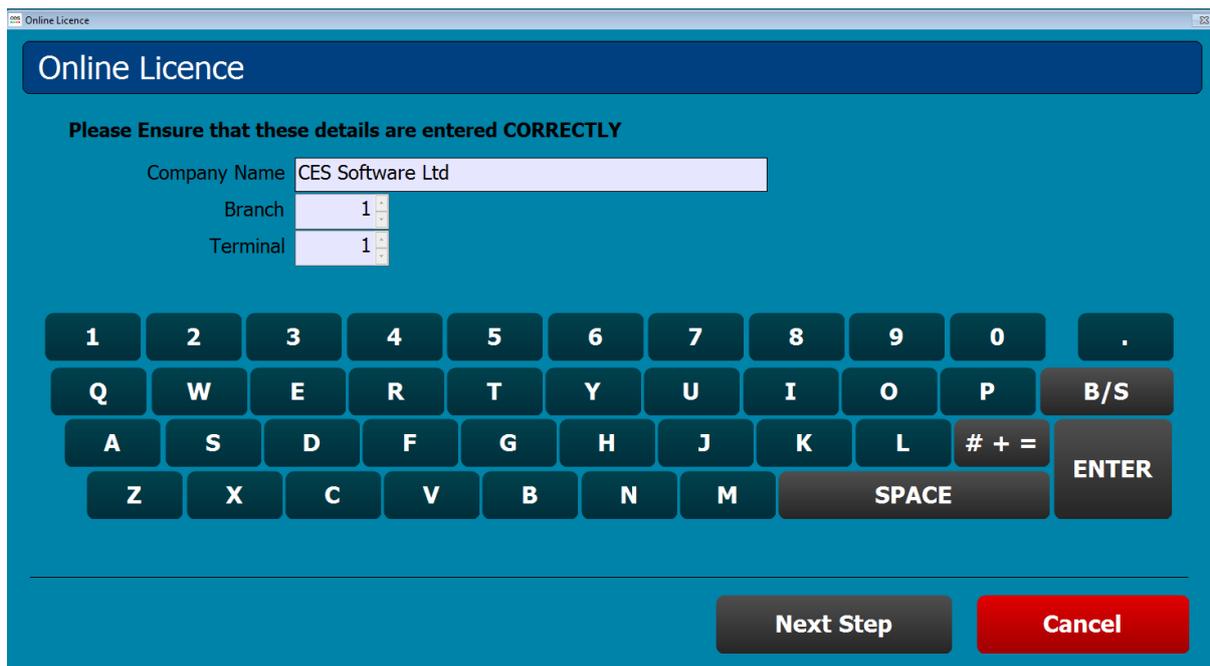
You are about to verify a licence for:

Machine Key: UK227802029 (Dongle Located)
Registration Key: 9427932504

Are you sure?

YES NO

The licence details will then show on the screen below, press Next Step.



Online Licence

Please Ensure that these details are entered CORRECTLY

Company Name

Branch

Terminal

1 2 3 4 5 6 7 8 9 0 .

Q W E R T Y U I O P B/S

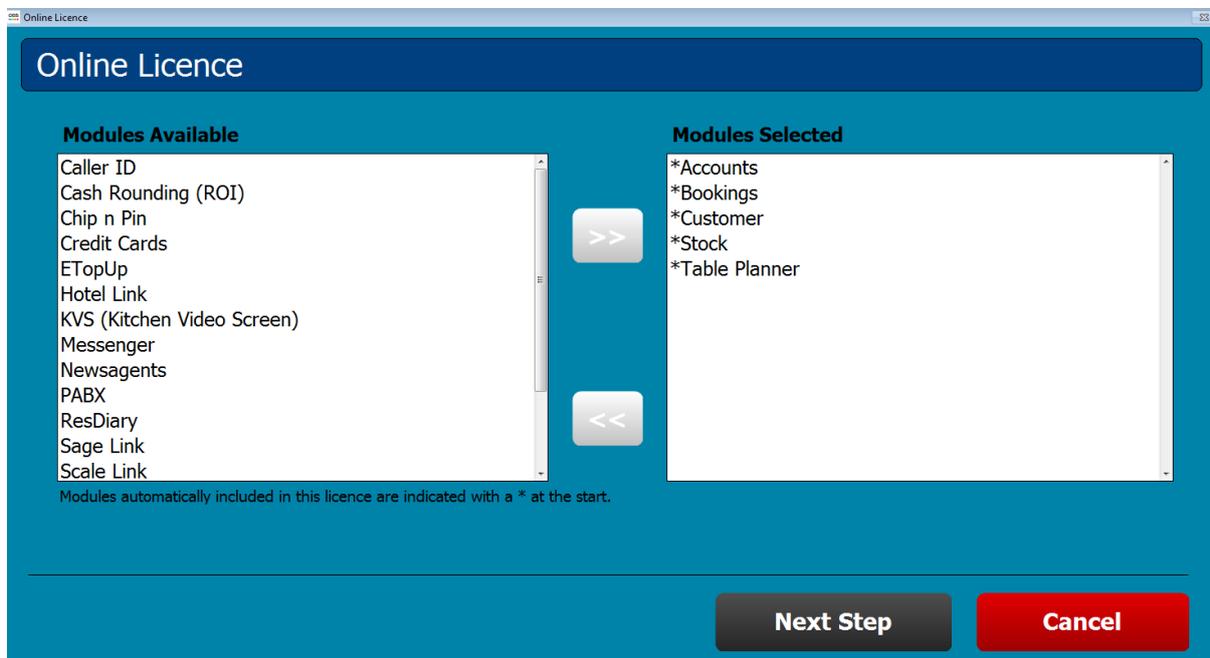
A S D F G H J K L # + =

Z X C V B N M SPACE ENTER

Next Step Cancel

The list of modules will then show as below, Press Next Step.

Note: Additional modules can only be added here when setting up a new licence. For upgrades please contact the licence team if you require additional modules adding.



Online Licence

Modules Available

- Caller ID
- Cash Rounding (ROI)
- Chip n Pin
- Credit Cards
- ETopUp
- Hotel Link
- KVS (Kitchen Video Screen)
- Messenger
- Newsagents
- PABX
- ResDiary
- Sage Link
- Scale Link

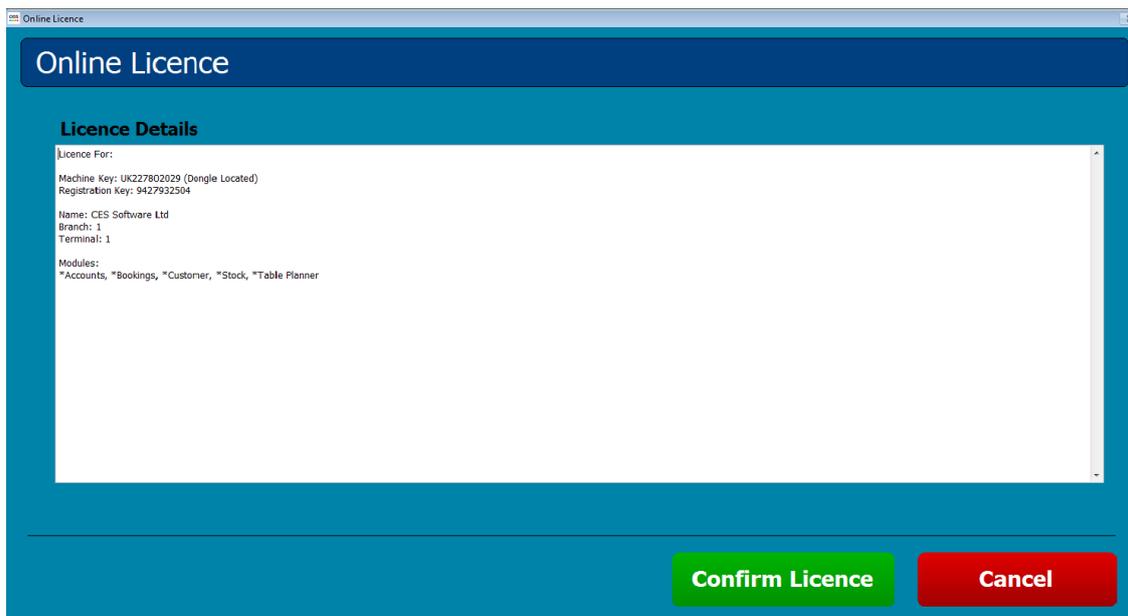
Modules Selected

- *Accounts
- *Bookings
- *Customer
- *Stock
- *Table Planner

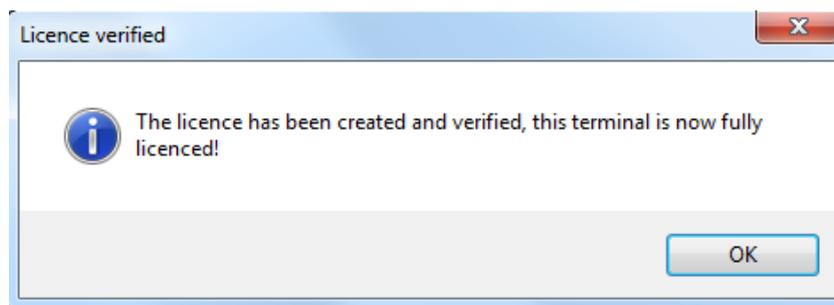
Modules automatically included in this licence are indicated with a * at the start.

Next Step Cancel

The summary screen will then appear, Press Confirm Licence

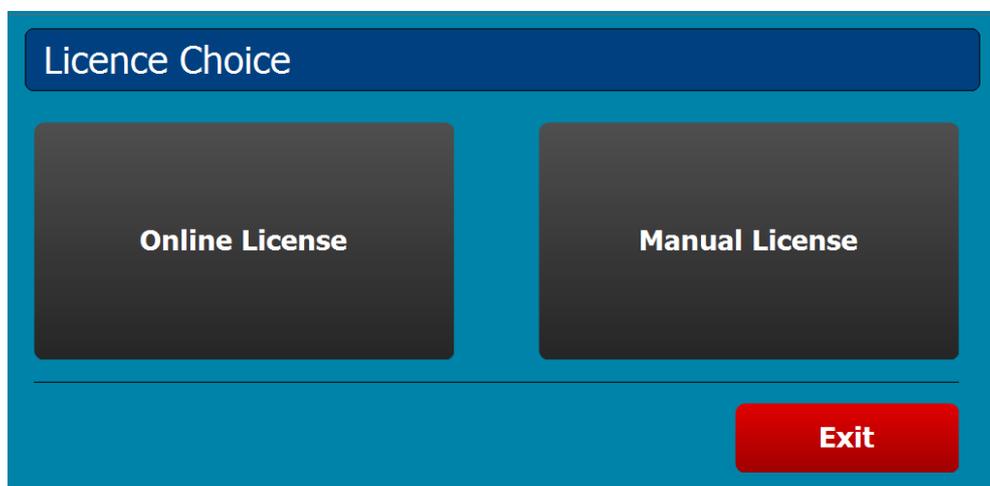


The message box below will appear, Press OK and the terminal will be fully licenced.



Manual Licence Option

At this stage select the Manual Licence option on the screen below



You will then go to the manual licence screen and all the details should still be there from the previous Sentinel licence.

Licence

Please Ensure that these details are entered EXACTLY as they are on your Licence Sheet

Dongle Key UK227802029

Company Name CES Software Ltd

Branch 1

Terminal 1

Licence Expiry Date 11/10/2017

Licence Key 49650-6-025-4-921-1-218-2-203-0-518-5-43

Remove formatting

Validate Licence

Modules Enabled

1 2 3 4 5 6 7 8 9 0 .

Q W E R T Y U I O P # + =

A S D F G H J K L B/S

Z X C V B N M SPACE ENTER

Save **Cancel**

If the licence details are still there from the old Sentinel licence you should only need to update the Licence Key box. It is advised to tick the Remove formatting box and empty the Licence Key box as below before entering the new licence key.

Licence

Please Ensure that these details are entered EXACTLY as they are on your Licence Sheet

Dongle Key UK227802029

Company Name CES Software Ltd

Branch 1

Terminal 1

Licence Expiry Date 11/10/2017

Licence Key

Remove formatting

Validate Licence

Modules Enabled

- Stock
- Accounts
- Customers
- Bookings
- Table Planner

1 2 3 4 5 6 7 8 9 0 .

Q W E R T Y U I O P # + =

A S D F G H J K L B/S

Z X C V B N M SPACE ENTER

Save **Cancel**

Now enter in the new licence key and press Validate Licence.

Licence

Please Ensure that these details are entered EXACTLY as they are on your Licence Sheet

Dongle Key UK227802029

Company Name CES Software Ltd

Branch 1

Terminal 1

Licence Expiry Date 11/10/2017

Licence Key 8380013-62020-53131-54153-28203-02013-42143

Remove formatting

Validate Licence

Modules Enabled

- Stock
- Accounts
- Customers
- Bookings
- Table Planner

1 2 3 4 5 6 7 8 9 0 .

Q W E R T Y U I O P # + =

A S D F G H J K L B/S

Z X C V B N M SPACE ENTER

Save Cancel

If the licence key entered is correct the message box below will show, press OK.

Licence Activation

Licence Activated Successfully

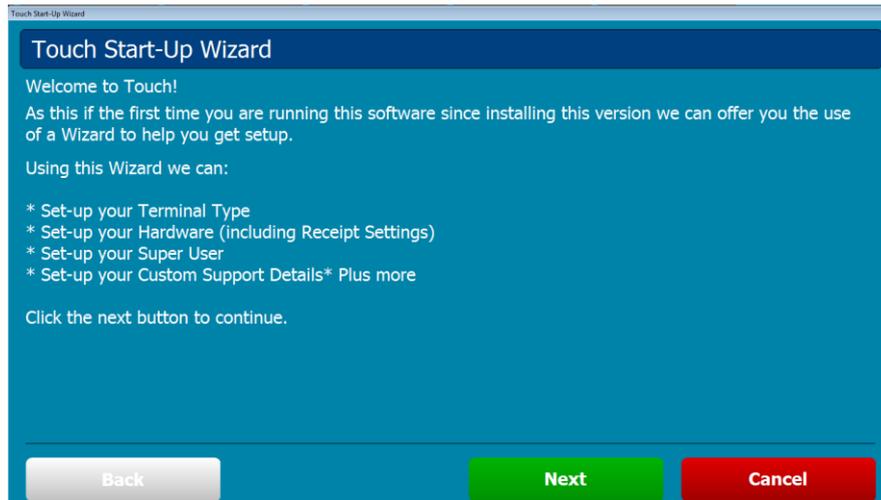
Ok

- **Stage 4 – Run/Cancel the Start-Up wizard**

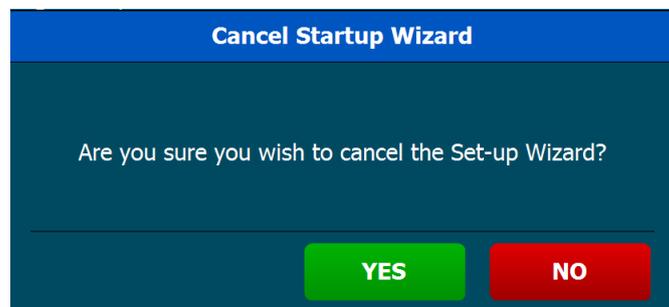
The first time Version 9 runs it will launch the Start-Up Wizard. The idea behind the Start-Up Wizard is to make it easy to connect cash drawers, printers and customer displays and add receipt details when setting up a new system.

When upgrading from Sentinel there should be no real need to run the Start-Up Wizard as the settings will already be configured.

Press Cancel on the screen below.



Press YES on the message below to cancel the Wizard.



Press NO on the message below to stop the Start-Up Wizard running next time you start Touch.



Touch will now start up and take you to the operator sign on screen, the upgrade is now complete.