# Sentinel upgrade to Version 9

Upgrading from Sentinel to Touch Version 9 is a simple process using a fully automated upgrade installer. <u>http://www.cessoftware.com/downloads/Sentinel\_Upgrade.exe</u>

A couple of points to note,

- 1. The first thing the installer does is take a backup of the current Touch folder, the bigger the Touch folder the longer that part of the process will take.
- 2. File checker will run twice during the upgrade process and each time will update the archive files to add in additional fields required, again the bigger the archive files are the longer this process will take.
- Stage 1 Run the Sentinel Upgrade Installer Download the 'Sentinel\_Upgrade.exe' and copy it onto the desktop of the terminal to be upgraded (It can run from anywhere on the PC but the desktop is as good a place as any).

Double click on the 'Sentinel\_Upgrade.exe' to launch the installer and run through the wizard.

The screen below will automatically show.

Sentinel Upgrade - InstallShield Wizard	
<b>A</b> .	Preparing to Install
	Sentinel Upgrade Setup is preparing the InstallShield Wizard, which will guide you through the program setup process. Please wait.
	Extracting: Sentinel Upgrade.msi
	Cancel

Press Next to continue on the screen below.

Bentinel Upgrade - InstallShield Wizard	
<b>ces</b> software	Welcome to the CES Sentinel Upgrade Wizard
CES Software Limited 39 Lindsey Street Epping CM16 6RB	The install wizard will upgrade Sentinel to Touch on your computer. To continue, click Next.
T: 01992 564654 F: 01992 561309 sales@cessoftware.co.uk	WARNING: This program is protected by copyright law and international treaties.
	< Back Next > Cancel

Press Install on the screen below.

😸 Sentinel Upgrade - InstallShield Wizard	x
Ready to Install the Program       The wizard is ready to begin installation.	3
Click Install to begin the installation.	
If you want to review or change any of your installation settings, click Back. Click Cancel t exit the wizard.	σ
InstallShield Cance	2

The installation process will then begin.

😸 Sentinel I	Upgrade - InstallShield Wizard
Installing The prog	Sentinel Upgrade gram features you selected are being installed.
P	Please wait while the InstallShield Wizard installs Sentinel Upgrade. This may take several minutes.
	Status:
	Validating install
InstallShield -	
	< <u>B</u> ack <u>N</u> ext > Cancel

This process will take a few minutes to run and it may take longer on older hardware.

The black screen will open and run several utilities, the first being file checker v1.0.6. As mentioned earlier for systems with large archive files file checker will take a while to run.

Bentinel Upgrade - InstallShield Wizard	1)	
Installing Sentinel Upgrade		_
The program features you select CtWindows/system32/cmd.exe	Touch File Checker	
Picze wai knie de Status i Wie de Carton bener in Concordent ou concordent of the co	File: 344/350 VIEW_DISPLAY File: 345/350 VOUCHER_ISSUE File: 345/350 VOUCHER_ISSUE File: 345/350 VALUESOFTDISCUENTS File: 345/350 VALUESOFTDISCUENTS File: 345/350 VALUESOFTDISCUENTS File: 345/350 VALUESOFTDISCUENTS File: 345/350 VALUESOFTDISCUENTS File: 375/350 VALUESOFTDISCUENTS File: 377 VALUESOFTDISCUENTS File: 378 VALUES	
	<u>Clo</u>	ose

A second file checker v1.1.0 will run shortly afterwards, again it will take a while for large archive files.

Strain Touch File Checker Utility v1.1.0		22	
Touch File Checker			
File: 32/373 BOOKINGSANSWERS File: 33/373 BRANCHES File: 33/373 BRANCHES File: 35/373 BRANCH_DISPLAY File: 36/373 BRANCH_DISPLAY File: 36/373 BUTTON File: 38/373 BUTTON File: 38/373 BUTTON File: 40/373 BUTTONS_BACKOFICE File: 41/373 BUTTON_PASSWORDS File: 42/373 CALLERIDHISTORY File: 43/373 CALRES File: 43/373 CALRES File: 43/373 CALRES File: 43/373 CALRES File: 53/373 CHARGES File: 53/373 CHARGESHEETBUTTONS File: 53/373 CHARGESHEETBUTTONS File: 53/373 CHARGESHEETBUTTONS File: 53/373 CHARGESHEETSOPENHEADER File: 53/373 CHARGESHEETSOPENHEADER File: 53/373 CHARGESHEET NETRERNES File: 53/373 CHARGESHEET NETRERNES File: 53/373 CHARGESHEET NETRERNES File: 53/373 CHARGESHEET NETRERNES File: 53/373 CHARGESHEET TITLES File: 53/373 CHARGESHEET NETRERNES File: 53/373 CHARGESHEET NETRERNES File: 53/373 CHARGESHEET NETRERNES File: 53/373 CHARGESHEET NETRERNES File: 53/373 CHARGESI File: 5			inel
	Close		

Finally Press the Finish Button to complete the upgrade.



The Touch folder will now be upgraded to CES Touch Version 9 and the old Sentinel Windows Shortcuts will have been removed and replaced with CES Touch shortcuts.

Note: The installer does not update the Windows Startup folder so if you have the 'Sentinel.exe' set in the Startup folder you will need to manually remove it and update it with the 'Touch.exe'.

## • Stage 2 – Start touch for the first time after the upgrade.

Start Touch using the new Touch shortcut created by the installer. When Touch Version 9 starts for the first time it will run a few processes.

• An auto backup will run

Adding C:\TOUCHDATA/touchstockorders.dd - Done Adding C:\TOUCHDATA/touchstockorders.dc - Done Adding C:\TOUCHDATA/touchstockorders.dc - Done Adding C:\TOUCHDATA/touchstockorders.dc - Done	•
Adding C:\TOUCH/DATA/touchsystematuftog.inl - Done Adding C:\TOUCH/DATA/touchsystematatus.bl - Done Adding C:\TOUCH/DATA/touchsystematatus.bl	
Adding C:\TOUCH/DATAltouchtablepianner.dbf - Done Adding C:\TOUCH/DATAltouchtarminals.cdx - Done	
Adding C:\TOUCH\DATA\touchtarminals.dbf - Done Adding C:\TOUCH\DATA\touchtarminals.dbf - Done	
Adding C:\TOUCH\DATA\touchviews.dbc - Dome Adding C:\TOUCH\DATA\touchviews.dt - Dome	
Adding C:\TOUCH(DATA)touchviews.dox - Done Adding C:\TOUCH(DATA)trailer.bmp - Done	
Adding C:\TOUCH(DATA)unccopyexcludes.bd - Done Adding C:\TOUCH(DATA)uncfilestotransfer.dbf - Done	
Adding C: (TOUCH/DATA Vunchader: dd - Uone Adding C: (TOUCH/DATA/uncstack: ddf - Done Adding C: TOUCH/DATA/uncstack: ddf - Done	
Adding C:\TOUCH\DATA\unitefaile.dk* Done Adding C:\TOUCH\DATA\unitefaile.dk* Done	
Adding C:\TOUCH(DATA)userheip.bd - Done Adding C:\TOUCH(DATA)userheip.bd - Done	
Adding C:\TOUCH\DATA\vatcades.dbf - Done Adding C:\TOUCH\DATA\view_display.dbf - Done	
Adding C:\TOUCH(DATA\voucher_issue.dx - Done Adding C:\TOUCH(DATA\voucher_issue.dbf - Done	
Adding C:\TUUCHDA1A\www.sinthiscounts.dd: - Done Adding C:\TUUCHDATA\www.sinthiscounts.dd: - Done	
Adding C: (TOUCH)DATA (wavesoffsettings data - Done Adding C: (TOUCH)DATA(wavesoffsettings data - Done Adding C: (TOUCH)DATA(wavesoffsettings data - Done	
Adding C: (TOUCH)DATA(withintheldstatus, dbf - Done Adding C: (TOUCH)DATA(withintheldstatus, dbf - Done Adding C: (TOUCH)DATA(withintheldstatus, dbf - Done	
Adding C:\TOUCH\DATA\wmproductgroups.dbf - Done Releasing Table Lock on Master Data	
Log file location: c:\touch\backups\Master\MASTER-12052017-111831.log Finished Creating Zip	a
File progress	
Overall	

• File checker will run, it should run quicker this time around as the archive files will already be updated.

555 Touch File Checker Utility v1.1.0	X
Touch File Checker	
File: 32/373 BOOKINGSANSWERS         File: 33/373 BRANCH_DISPLAY         File: 37/373 BUTTONFUNCTIONS         File: 41/373 BUTTONE_BACKOFTICE         File: 41/373 CALLEDFORDS         File: 42/373 CALLEDFORDS         File: 42/373 CASPILEDFTALLS         File: 47/373 CHARGES         File: 47/373 CHARGESHEETTBUTTONS         File: 53/373 CHARGESHEETTMUTTENS         File: 53/373 CHARGESHEETTMUTTENS         File: 53/373 CHARGESHEETTMUTTENS         File: 53/373 CHARGESHEET TMUTTENS         File: 53/373 CHARGESHEET TMUTTENS         File: 53/373 CHARGESH	
	Close

• The End of Day setting will below will show, Press OK



Select the required option below and press Accept.

y yearing	
nd of Day setting	
ose your End of Day setting that fits your business	
• Automatic Date cutoff at Midnight Selecting this option will stamp the sales exactly on the day they occured.	
For example a sales done at 11:15pm (Monday) will be stamped as a Mond	ay sale.
Automatic Date cutoff at 06:00	
Selecting this option will stamp the sales depending on the time they were d 6am to 5:59am the next morning.	lone, a day goes from
For example a sale done at 01:15am (Tuesday morning) will be stamped as sale.	a Monday trading day
Choose Date	
Selecting this option will ask the Operator which date they wish to have the	se sales stamped with.
	Accept
	Accept

Press Yes on the message box below.



#### • Stage 3 - Relicense Touch for Version 9

Note: You will need an updated licence code to work with Version 9, please contact the CES licence team <u>ceslicenses@cessoftware.com</u> ahead of any upgrades to request a licence update.

Licence Check	
This license has not passed a check (0), a required!	new license is
	Ok

#### If the sentinel version was fully licenced the message below will show, Press OK

#### The screen below will then show, Select the Enter License option

License Check	
You are running the Touch Software in Demo Mode. You must verify to continue in Demo Mode or enter in a valid Lic	ense to continue using this software.
Enter Demo Mode	Enter License
	Cancel

The licence agreement screen will then show, Tick the box to confirm I have read and understood the above and Press the Green Accept button.

End User License Agreement		
Before you can license this Terminal, you must agree to the Terms and Conditions.		
Please READ them and then Accept them to continue.		
This Software End User License Agreement ("Agreement") is between you (both the individual installing the Downloaded Program and any single legal entity for which the individual is acting) as a valid owner of a CES Software Limited product ("You" or "Your") and CES Limited UK. ("CES").		
TAXING ANY STEP TO SET UP OR INSTALL THE PROGRAM MEANS THAT YOU ACCEPT ALL OF THE TERMS OF THIS LICENSE AGREEMENT, PERMISSION TO DOWINLOAD AND/OR USE THE PROGRAM IS EXPRESSLY CONDITIONED ON YOUR FOLLOWING THESE TENISM, WINTEN OR ELECTIONIC APPROVALS NOT RECUIRED TO MAKE THIS AGREEMENT, YOU AND AND ENFORCEABLE. IF YOU DO NOT AGREE TO ALL OF THE TERMS OF THIS AGREEMENT, YOU ARE NOT ATMINERZE TO USE THE PROGRAM MO MOST STOP INSTALLING. AS APPLICABLE.		
1. DEFINITIONS		
1.1 "Documentation" means written documentation, specifications and help content made generally available by CES to aid in installing and using the Program.		
1.2 "Program" means all or any part of CES's software for CES Product for upgrade and updates purpose licensed to You by CES under this Agreement. For absolute clarity CES will only ever provide a limited Licence for YOU to use the Software programs which they were intended and are NOT SOLD TO YOU.		
1.3 "CES Product" means the CES software, software modules, software routines, software code be it compiled or in source code format, Data services, component services, component device drivers, transactional based products, merchant services, and any additional add-on components.		
2. PROGRAM LICENSE		
2.1 Limited License. Subject to this Agreement's restrictions, CES grants to You a limited, non-exclusive, non-transferable, royalty-free license (without the right to sublicense):		
(a) to install a single copy of the Program on the equipment containing the CES Product, solely to upgrade the CES Product as provided;		
(b) to use the Documentation in support of Your Product; and		
(c) to make one copy of the Program solely for backup purposes, provided that all titles and trademark, copyright and restricted rights notices are reproduced on the copy. For clarity CES software components, programs and data are "Not Sold to You".		
2.2 Restrictions. You will not copy or use the Program or Documentation except as expressly permitted by this Agreement. You will not transfer, sublicense, rent, lease or lend the Program, or use it for third-party training, commarcial time-sharing or service bureau use. You will not Yourself or through any third party modify, reverse engineer, disassemble or decompile the Program, except to the extent expressly permitted by applicable law, and then only after You have notified CES in writing of Your Intended activities. You will not use the Program on multiple processors without CESs join written consent.		
T have read and understand the above		
Accept Decline		

# There are now 2 choices Online or Manual licence. You need an active internet connection to use the online option.

**Note:** Unlike Sentinel, Version 9 will not work with an expired licence. If you use the online option you will not need to manually update the licence when it expires every 12 months.

Licence Choice	
Online License	Manual License
	Exit

Press the Online Licence if you wish to select that option. If a dongle is connected you will see the dongle number in the PC key box as below with (Dongle Found) below.

iii Online L	nline L	icence.									
	Re	PC K egistration K	(ey UK2278 (Dongle fo	02029 und)			Refres	h			
	1	2	3	4	5	6	7	8	9	0	
	Q	w	E	R	т	Y	U	I	0	Р	B/S
	A Z	s x	D C	F	G B	H N	M	К	L SPAC	# + = E	ENTER
								Next	Step		Cancel

If there is not a dongle connected you will see a machine generated HDV code in the PC Key box as below.



**Note:** If you are intending to remove a dongle and use the machine generated HDV code you need to let the licence team know when applying for the licence upgrade as they will need to allow a PC Key change for the licence.

Now enter the Registration Key for the licence you are upgrading and press Next Step (the registration key will be emailed out by the CES licence team when licence upgrades are requested).

🗯 Onlin	e Licence										Σ
	Dnline L	icence									
		PC I	Key UK227 (Dongle f	802029 ound)			Refres	h			
	Re	egistration k	Key 942793	32504							
	1	2	3	4	5	6	7	8	9	0	
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	Α	s	D	F	G	н	J	К	L	# + =	ENTED
	Z	X	С	V	В	N	М		SPAC	E	ENTER
								Next	Step		Cancel

Press YES on the message box below



The licence details will then show on the screen below, press Next Step
---

🗯 Online	Licence										
0	Online Licence										
	Please Ensure that these details are entered CORRECTLY										
Company Name CES Software Ltd											
		Bra	anch	1							
		Tern	ninal	1							
l	1	2	3	4	5	6	7	8	9	0	•
	Q	W	E	R	Т	Y	U	I	0	Р	B/S
	Α	S	D	F	G	Н	J	к	L	# + =	
	Z	X	С	V	В	N	М		SPAC	E	ENTER
								Next	Step		Cancel

The list of modules will then show as below, Press Next Step.

**Note:** Additional modules can only be added here when setting up a new licence. For upgrades please contact the licence team if you require additional modules adding.

Caller ID Cash Rounding (ROI) Chip n Pin Credit Cards ETopUp Hotel Link KVS (Kitchen Video Screen) Messenger Newsagents PABX ResDiary Sage Link Scale Link Modules automatically included in this licence are indicated with	*Accounts *Bookings *Customer *Stock *Table Planner	r	
---	---	---	--

The summary screen will then appear, Press Confirm Licence

nline Licence		
Online Licence		
Licence Details		
Licence For:		*
Machine Key: UK227802029 (Dongle Located) Registration Key: 9427932504		
Name: CES Software Ltd Bronch: 1 Terminal: 1		
Modules: *Accounts, *Bookings, *Customer, *Stock, *Table Planner		
		*
	Confirm Licence	Cancel

The message box below will appear, Press OK and the terminal will be fully licenced.



# **Manual Licence Option**

At this stage select the Manual Licence option on the screen below

Licence Choice	
Online License	Manual License
	Exit

You will then go to the manual licence screen and all the details should still be there from the previous Sentinel licence.

Licence	2											
Please Ens	ure that th	ese details	are entere	ed EXACTL	Y as they a	are on you	r Licence	Sheet				
	Dongle K	ey UK2278	02029								Modules Ena	bled
Co	ompany Nar	ne CES Soft	tware Ltd									â
	Bran	ch 1										
	Termir	nal 1										
Licenc	ce Expiry Da	te 11/10/2	017									
	Licence K	ey 49650-6	-025-4-921-	-1-218-2-20	03-0-518-5-4	43		_ v	alidate L	icence		
		Remo	e formattin	g				_				
1	2	3	4	5	6	7	8	9	0			
Q	w	E	R	т	Y	U	I	0	Р	# + =		
Α	s	D	F	G	н	L	к	L	B/S	ENTED		
z	x	С	V	В	N	м		SPAC	E	ENTER		
											Save	Cancel

If the licence details are still there from the old Sentinel licence you should only need to update the Licence Key box. It is advised to tick the Remove formatting box and empty the Licence Key box as below before entering the new licence key.

Cicence													
Lic	ence												
Pleas	se Ensu	re that th	ese details	are enter	ed EXACTI	Y as they	are on you	r Licence	Sheet				
		Dongle Ke	ey UK2278	02029								Modules Enable	i .
	Con	npany Nam	e CES Sof	tware Ltd								Stock Accounts	Î
		Brand	:h 1	]								Customers Bookings	
		Termin	al 1	J								Table Planner	
	Licence	Expiry Da	te 11/10/2	017									
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			Remover Rem	ve formattin	g								
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	A	s	D	F	G	н	J	к	L	B/S			
9		L	<b>↓</b>	↓	<u> </u>	↓	<u> </u>				ENTER		
	Z	Х	С	v	В	N	М		SPAC	-			
												Save	Cancel

11 Licence													
Li	cence	e											
Plea	ase Ensi	ure that th	nese detail:	s are enter	ed EXACT	LY as they	are on you	ır Licence	Sheet				
		Dongle K	ey UK2278	02029								Modules Enab	led
	Co	mpany Nar	me CES Sof	tware Ltd								Accounts	
		Bran	ich 1					1				Customers	
		Termi	nal 1									Table Planner	
	Licenc	e Expiry Da	ate 11/10/2	017									
		Liconco K	838001	3-62020-531	131-54153-	-28203-0201	3-42143						
		Licence N	■ Remo	ve formattin	IGI 0 1100	20203 0201				'alidate L	licence		
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		<u> </u>			<u> </u>						ENTER		
	z	x	С	v	В	N	М		SPAC	E			
													<b>*</b>
												Cours	Connect
												Save	Cancel

Now enter in the new licence key and press Validate Licence.

If the licence key entered is correct the message box below will show, press OK.



## • Stage 4 – Run/Cancel the Start-Up wizard

The first time Version 9 runs it will launch the Start-Up Wizard. The idea behind the Start-Up Wizard is to make it easy to connect cash drawers, printers and customer displays and add receipt details when setting up a new system.

When upgrading from Sentinel there should be no real need to run the Start-Up Wizard as the settings will already be configured.

Press Cancel on the screen below.

ouch Start-Up Wizard		
Touch Start-Up Wizard		
Welcome to Touch!		
As this if the first time you are running this software sind of a Wizard to help you get setup.	e installing this version we	e can offer you the use
Using this Wizard we can:		
* Set-up your Terminal Type * Set-up your Hardware (including Receipt Settings) * Set-up your Super User * Set-up your Custom Support Details* Plus more		
Click the next button to continue.		
Back	Next	Cancel

Press YES on the message below to cancel the Wizard.



Press NO on the message below to stop the Start-Up Wizard running next time you start Touch.

Startup Wizard
Do you wish to run the Startup-Wizard the next time you restart the software?
(Answering NO will never prompt the startup-wizard again)
YES

Touch will now start up and take you to the operator sigh on screen, the upgrade is now complete.